SEGRA®

Voice Services

Great Customer Service Starts with Effective Communication and Collaboration.

No matter your line of business or where you are, effortless real-time communication and collaboration are still key to delivering superior service – and so is the technology that makes it possible.

The next best thing to working together in person

When sending the right message at the right time is a challenge, productivity suffers and client satisfaction plummets. Few things have a more direct influence over your operations than your ability to effectively communicate.

Segra's Hosted Voice is a suite of tools with a single, simple goal at its core: delivering the digital infrastructure that enables crystal-clear calls and seamless collaboration with staff and customers. From voice and video to real-time conferencing to next-generation lines for legacy hardware, the services you need to make the most of every conversation are available across our 24 State, business-only fiber network.

Make it easy to send the right message ...

- Integrations with popular workplace apps – Slack, Zendesk, Microsoft, Google and more – support seamless productivity and collaboration.

- Location-agnostic architecture delivers reliable quality and performance at home, in the office or on the go.

- Legacy device compatibility lets you give new life to the equipment you already have.

- Streamlined connectivity reduces operational complexity and costs by eliminating the need for separate device-specific lines.

- End-to-end encryption safeguards communication and collaboration activities against unwanted access.

Why Segra?

At Segra, we understand that winning in today's business landscape requires more than just technology – it requires a strategic connectivity game plan, relentless agility and innovation, and a human touch.

We invest in our customers, our network and our people to deliver exceptional connectivity solutions and customer service that empower businesses to thrive.

Our local-market operating model means your whole team – from sales to network engineering to customer support – are all living and working in the communities they serve.

Winning solutions for ...

Hosted Voice

Digital Voice

POTS Alternatives

Let's Create Winning Connections Together.

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