

Facility Principles of Behavior and Safety Regulations ("Facility Regulations" or "Facility Rules") – Revised 1/1/2026

The following Regulations set forth the general rules to regulate Customer personnel ("Customer" or "Licensee") and activities within the Licensed areas and Premises of Segra ("Licensor"). All Regulations incorporate by reference the relevant Service Agreement or Interconnection Facilities License Agreement between Segra ("Licensor") and Licensee (the "Agreement"). Any continuing breach of any of the Regulations which remain unremedied following written notice from Licensor shall constitute a material breach of the Agreement and shall entitle Licensor to take remedial actions outlined in these Regulations and/or as provided for in the Agreement. Licensor reserves the right to modify, update, or enhance these Regulations on occasion when deemed appropriate by Licensor. Minimum Standards Guidelines ("Standards, Codes, and References") is attached to these Regulations as Schedule A hereto and is a listing with references to precise industry standards, codes, and references ("Standards, Codes, and References Schedule") by which all Licensees and their representatives, employees, contractors, and agents shall be required to adhere to as they apply to collocation activities within and upon the Premises or when otherwise performing any work or related activities at the Premises. Compliance and adherence to these Standards, Codes, and References is required as a condition of this Agreement, applicable to all Licensees. These Standards, Codes, and References are intended to ensure the integrity of all Licensor and Licensee networks and equipment, as well as the facilities. These Standards, Codes, and References shall be controlling in connection with the application and interpretation of the Regulations set forth below.

1.0 Facility Space Regulations

Clarification of Licensor 24/7 access rights: Licensee acknowledges the understanding of the definition of Vertical Common Areas ("VCA") in all Licensor facilities. The VCA refers to the physical area of space in each facility operated by Licensor that descends from the ceiling to the floor of the facility, and in the case of raised flooring, the area of space underneath the raised flooring, between the raised flooring and the floor. The VCA area is intended for exclusive use of the Licensor to allow for proper operation of each facility (such as the installation of infrastructure elements such as conduit, junction boxes, and other necessary elements) and access to these areas is prohibited by Licensee unless otherwise noted in a written agreement executed by both the Licensee and Licensor.

1.1 No access to the VCA is granted to Licensee with the Agreement. In order to maintain VCA in accordance with a properly functioning facility, Licensor employees and subcontractors retain the right to have unrestricted access to all areas, including the Licensee Approved Areas (LAA). Licensor will provide advance notice, where due, to Licensee when maintenance and/or other Licensor operations regarding VCA affects LAA. Adequate liability insurance shall be maintained by ALL employees, subcontractors, or personnel who access VCA abutting the LAA. This provision allows for the safety and benefit of Licensee equipment within the affected areas where maintenance or construction work is performed.

1.2 Licensee agrees not to damage any property of or related to other licensees, the Licensor, the building owner, or any portion of the property or premises.

1.3 Licensee agrees to operate in cautious manner that does not jeopardize any equipment belonging to other licensees. Due to the critical importance of sanitization and facility stability, Licensee agrees to notify Licensor prior to beginning any major activity involving any element of construction. Licensee agrees to not interfere with any cabling or other element without express authorization of Segra. Licensor facilities when on Premises, and pledges to be non-disruptive when on Premises. All activities engaged by Licensee shall comply with the Agreement and the Facility Regulations herein.

1.4 Licensee pledges to adhere to "good housekeeping" policies, such as prompt removal of any trash generated by Licensee or Licensee's employees or subcontractors. Licenser will assume no expense for removal of Licensee's trash, and Licensee will incur any and all charges associated with trash removal if Licenser has to address a situation. Licenser reserves the right to remove and dispose of any items not disposed of properly by the Licensee. Food and beverages of any type are strictly prohibited in and around the VCA and LAA.

1.5 Licensee agrees not to encumber the area outside of their assigned rack within the LAA with any equipment. All Licensee equipment and property must remain inside of their assigned rack, allowing for 30" of minimum space at both the front and rear of the assigned rack.

1.6 Any hazardous or combustible material is strictly prohibited from all facilities and their surrounding premises. This includes cardboard inside of a cabinet, rack or any LAA area.

1.7 All equipment must be installed within the assigned rack footprint.

1.8 Cabling of any type must be terminated on DSX panels in the area designated by the Licenser. Any and all Licensee representatives are forbidden from entering this area unless escorted by Licenser personnel. An appropriate Fiber Distribution Panel will allow for proper fiber termination.

1.9 Licensee is fully responsible for the termination of the power and signal cabling in their equipment; including A&B DC power.

1.10 Licensee is liable for any outages resulting from the DC power exceeding a single feed rating. The maximum DC power provided to Licensee as A & B power will be rated for a single feed. Licensee is fully responsible for payment of any consumed power that exceeds the single feed rating that is specified in the related Licenser Agreement for Colocation Services.

1.11 All installations are subject to approval by Licenser and must comply with the terms and conditions of this agreement. Standards supplied by the Licenser shall be followed for the connecting of cables that interface or cross-connect with Licenser (or any other carrier equipment or panels) within the Premises. Licensee agrees to adhere to proper telecommunications industry standards with regards to installation and removal of equipment in a central office environment.

1.12 Power may not be cross shared between cabinets. Each power circuit is dedicated only to an assigned cabinet and power may only be used within the assigned cabinet.

1.13 Extension cords (also known as "drop cords") are to be used for temporary uses only; extended use will not be tolerated, permanent use is prohibited.

1.14 Licensee agrees not to put at risk the Licenser's (or any other licensee's) ability to conduct business in any manner.

1.15 All Federal, State, and Local laws shall be fully complied with.

1.16 Licensee agrees to adhere to all and any Licenser policies for physical visitation logging procedures. Licensee shall have access to Licensee's equipment per the terms stated in the Agreement that is executed by both parties. The initial Licensee visit to any facility must be coordinated with the Operations Department at the specific facility. A minimum of five (5) days' notice is required.

1.17 Licensee agrees to correct, within seven (7) days, any violation of these Regulations, or any other unacceptable situation, circumstance, issue, or practice once they have been provided with a notice by the Licenser. If the violation requires more than seven (7) days to correct then the Licensee must provide a written plan with information detailing the anticipated timeline and solution. Licenser reserves the sole right in determining the validity of any plan of correction. If the Licenser deems the correction of the violation to be unacceptable for any reason, the Licenser will either have the option of (i) correcting the violation at the Licensee's expense, or (ii) pursuing a course of action which is provided for in the related Service Order for Data Center Services, which may include disconnection of services (including but not limited to power, connectivity, and restriction of access to any facilities).

2.0 Equipment Specifications

2.1 Licensee agrees to ensure that all Equipment located anywhere on the Premises of any Facility does not pose any safety hazard to any personnel including: any and all electrical hazards, slip hazards, falling hazards, hazards related to overloaded ladders or equipment racks, hazardous materials, improper storage deficiencies, improperly secured items, and inadequate egress or ingress space. All Federal, State, and Local safety codes and OSHA standards shall apply.

2.2 Slack coil is only permitted inside of Licensee's cage/cabinet, provided that they are kept tidy and secure. No slack coil is permitted in junction boxes, on a ladder rack, or in MMA Relay Racks (unless RUs are reserved by Licensee for such a purpose).

2.3 Licensee agrees not to encumber, interfere, or encroach the rack space or other designated area of any other Licensee. Licensee further agrees that all of Licensee's equipment and any other items of Licensee shall remain within the allotted space provided to Licensee by Lessor.

2.4 Licensee agrees to notify Lessor of any and all Equipment removals or additions (i.e. rack or shelf). The provisions of the applicable agreement will apply to these activities.

2.5 Unless a rack is located inside of a Licensee's private cage, no device shall exceed eleven (11) inches from the center of the vertical post of any rack.

2.6 Licensee equipment must remain in satisfactory operational state. Segra's staff may alert Licensee of visual or audible alarms residing on their equipment. All equipment alarms must be cured within a 1-week period from notification.

3.0 Procedures Regarding Corrective Actions

In certain situations where Lessor determines through its professional analysis and conclusion that Actions must be taken to correct a situation, Lessor will act in accordance with Telcordia guidelines, and the following procedures shall apply:

Immediate Action – Problems that usually consist of safety or service

- Direct personal interface "Real Time" action management

Expedited handling Scheduled Action – Problems to be rectified at an agreed upon date

- Prioritized corrective action agreed upon due date
- Escalation if necessary
- Penalty for non-compliance
- Extreme safety violations are subject to immediate correction by Lessor without prior notice to Licensee. Corrections made by Lessor in these situations will be performed at the expense of the Licensee and the Licensee will be billed for the time and materials that are consumed to enact the correction.

4.0 Facility Access

Physical access to the data center for Licensee will be limited to those with administrative need to enter the data center. Access will be provided via PIN authorization and biometric scanner through an approved enrollment process. Only direct Licensee employees are permitted to have unescorted access to the data center. All vendors and subcontractors of a Licensee must be escorted by the Licensee at all times within the data center or scheduled 24 hours in advance for a Segra provided escort on Licensee's behalf. All escorted access by Segra's staff will be billed as standard remote hands fees.

SCHEDULE A

STANDARDS, CODES, AND REFERENCES

This Standards, Codes, and References Schedule is an integral component of the Regulations, as to which this document is an incorporated Schedule. The following list of documents details the standards to which all individuals performing work at the Premises are required to adhere. Compliance to these details is mandatory. Adherence to these standards shall ensure the integrity of the Premises and as a result shall ensure the integrity of the networks of those Licensees and companies that have permission to be within the Premises.

I.

a. Telcordia

GR-1502-CORE Central Office Environmental Detail Engineering Generic Requirements
GR-1275-CORE Central Office Environment Installation/Removal Generic Requirements
TR-NWT-001275 Central Office Environment Installation/Removal Generic Requirements
TR-EOP-000063 Network Equipment Building Systems (NEBS)
TR-TSY-000078 Generic Physical design Requirement for Telecommunications Products and Equipment
TR-EOP-000295 Isolated Ground Plains: definition and Application to Telephone central Offices
TR-TSY-000785 System Equipment Engineering Associated Services Quality Program Analysis
TR-TSY-000893 Telecommunications Installation Service Quality Program Analysis
TR-NWT-00108 Electromagnetic Compatibility and Electrical Safety Generic Criteria For Network Telecommunications Equipment
TR-NWT-001252 Bellcore's (Telcordia) Quality System Generic Requirements for Hardware

II.

- a. National Electric Code, NFPA 70
Article 110 Requirement for Electrical Installations
Article 250 Grounding Article 645 Information Technology Equipment
Article 770 Optical Fiber Cables and Raceways Chapter 8 Communications Systems

III.

- a. ANSI / TIA / EIA (Telecommunications Industry Association/Electronics Industry Association)
TIA/EIA-455 Fiber Optic Standards
TIA/EIA-526 Optical Fiber Systems Test Procedures
ANSI/TIA/EIA-568A Cabling Standard
ANSI/TIA/EIA-569A Pathways and Spaces
ANSI/TIA/EIA-606 Administration Standard
ANSI/TIA/EIA-607 Grounding and Bonding
ANSI/TIA/EIA-758 Customer Owned Outside Plant (OSP)
TIA/EIA Bulletin TSB67 Transmission Performance Specifications

IV.

- a. The BICSI (Building Industry Consulting Service International) Telecommunications Distribution Methods Manual
 - TELCORDIA Technologies
(800)521-2673
 - National Fire Protection Association
1 Batterymarch Park Quincy, MA 02269
 - Global Engineering Documents
15 Inverness Way East 8610 Hidden River Parkway
Englewood, CO 80112
(800) 624-3974
 - BICSI
8610 Hidden River Parkway Tampa, FL 33637
(800) 242-7405

