SEGRA®

SkyVoice

Seamless Communication and Collaboration in One Integrated Platform.

Modern business demands communication that is fast, flexible, and effortless. Whether your team is in the office or on the road, the technology you choose to connect them is just as vital as the message itself.

Transform operations with our all-in-one cloud solution

Few things have a more direct influence over your operations than your ability to effectively communicate.

If you want to keep up with the ever-changing workplace environment, high customer expectations, and technology advancements, it is time to modernize your business communication with a move to the cloud.

Segra's SkyVoice brings together calling, chat, video meetings, business texting, file sharing, file storage, and more in one intelligent cloud platform, all backed by a dedicated business-only fiber network. Wherever work takes you, a full office communications suite goes with you.

Make it easy to send the right message...

- Communicate and work from virtually anywhere, at any time, with integrated mobile and desktop apps. With SkyVoice's FollowMe Forwarding functionality, all end points automatically ring with every call and in the event you don't answer, it routes to an alternate number of your choosing.

- Integrations with popular workplace apps – Slack, Zendesk, Microsoft, Google and more – support seamless productivity and collaboration.

- Highly secure and compliant, protecting users and their data from any potential cyberthreats for both internal and external communications.

- Streamlined connectivity reduces operational complexity and costs by eliminating the need for separate device-specific lines.

- Access information more easily and increase productivity with built-in AI tools including post-call transcription, keyword search, sentiment analysis, AI summaries, and Knowledge AI Assistant.

- Contact Center queues provide a single omni-channel experience with extended capabilities.

- Cloud-based innovation eliminates costly equipment upgrades, ensuring your technology stays current with latest security and technological advancements.

Why Segra?

At Segra, we understand that winning in today's business landscape requires more than just technology — it requires a strategic connectivity game plan, relentless agility and innovation, and a human touch.

We invest in our customers, our network and our people to deliver exceptional connectivity solutions and customer service that empower businesses to thrive.

Our local-market operating model means your whole team – from sales to network engineering to customer support – are all living and working in the communities they serve.

Specifications

- **Feature-Rich:** Over 100 calling features

- **Cost-Effective:** No upfront phone system costs or ongoing maintenance fees

- **Scalable:** A complete, bundled solution suited for single site or multi-location businesses

- **Highly Secure:** Secure data centers, encryption, password management and 2FA

Let's Create Winning Connections Together.

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