

## CHARLOTTE - 1

3100 INTERNATIONAL AIRPORT DR, SUITE 500

Opened in 2011, our Charlotte-1 data center is conveniently located near the Charlotte-Douglas International Airport. The 7,800-square-foot facility was engineered and built with redundancy in mind. Our Charlotte data centers are supported out of a single, centrally located network operations center that is staffed around the clock, 365 days a year. It is SSAE 16 SOC 2 Type II certified, PCI DSS and HIPAA compliant.



### NOC AND FACILITIES

- Staff monitors all cameras, access doors, and badge access areas from Charlotte-2, located next door
- 24x7x365 customer access
- Break room available
- Access to conference room if needed
- Staff available 24/7

### POWER & COOLING

- Redundant UPS Systems provide temporary power while being switched to generators
- N+1 Generators
- N+1 cooling system
- Hot/cold aisle configuration
- 100% power SLA

### NETWORK & CONNECTIVITY

- Diverse fiber points of entry
- Carrier hotel connectivity
- 100Gbps network backbone
- Carrier neutral
- Multi-cloud exchange access to AWS and Azure
- Hybrid and Multi-cloud solutions

### FIRE SUPPRESSANT

- Dry pipe pre-action fire suppression system
- 22 active smoke detectors
- Dual detector activation required to charge system

### QUICK FACTS

- 5,000 sq. ft. data center floor footprint
- .5 MW and .35 MW power capacity
- 100% uptime SLA
- N+1 Cooling Redundancy
- Multi-layer security access
- 24x7x365 Network Operations Center

### FACILITY

- 7,800 sq. ft. of data center facility
- Housed in shared commercial facility
- Overhead power via conduit and data runs via basket tray
- Loading dock with Overhead door for easy delivery
- Customizable Cages, full cabinets, and 1/2 cabinets
- BYOC option available

### SECURITY

- 24x7x365 Security cameras throughout facility
- Multiple layers of security to include but not limited to check in, dual authentication access, and biometric scanners
- Standard cabinet locks
- Optional keypad or card access locks