



Privacy Policy

Segra's Data Centers is dedicated to the privacy of our customers and works diligently to keep all of our customer's information secure. With the goal of privacy always in the forefront, Segra's Data Centers adheres to the United States – European Union ("EU") Safe Harbor Framework as well as the United States – Switzerland Safe Harbor Framework as laid out by the United States Department of Commerce. The following privacy policy is meant to express Segra's Data Centers's commitment to the privacy of our customers' data, to explain the means used to provide for their privacy, and is meant also to apply the Safe Harbor principles laid out by the United States Department of Commerce for both the EU and Switzerland.

Please be advised that Segra's Data Centers may update this privacy policy. Customers will be advised of any changes to this privacy policy. Any issues, questions, complaints, or comments on this privacy policy should be sent to support@LumosDataCenters.com

Information Collected and Use

Order Forms

Segra's Data Centers requests information from the customer on the order forms. The information requested includes personal information such as name and address and also financial information such as credit card information. This information is used solely for billing purposes.

Cookies

A cookie is a piece of data that is stored on the customers' hard drive containing information about the user. The information is not linked to any personally identifiable information.

Log Files

Segra's Data Centers collects IP addresses to analyze trends, administer the site, to track user's movement, and to gather broad demographic information. This information is not linked to personally identifiable information of the customer.

Links

Segra's Data Centers provides links to other websites but makes no warranty of the privacy policies of these websites.

Surveys and Contests

Occasionally, Segra's Data Centers requests information from customers for use in surveys and contests. The information requested may include contact information and/or demographic information. Contact information is used to notify the winners and award prizes while the survey information is used to improve the use and satisfaction of the website.

Support Ticket System

Segra's Data Centers has a system of support in which customers may submit private data in the form of a ticket to resolve any issues they may have. The information submitted via this system is stored by Segra's Data Centers. This data is used solely to analyze and resolve the customer's issue.

United States / EU, Swiss Safe Harbor Framework Principles

Notice

Segra's Data Centers shall inform customers of the purpose for which it collects and uses personal information. Segra's Data Centers shall also inform the customer of any disclosure of his or her personal information to a third party. The customer shall have the option to limit the use of any personal information.

Choice

Segra's Data Centers shall provide its customers with a choice to opt out of disclosure of their personal information to a third party or the use of the personal information for something other than it was originally collected.

Onward Transfers

Before disclosing personal information to a third party, Segra's Data Centers shall notify the customer of the intended disclosure and shall provide the customer with the option to opt out of such disclosure.

Security





Segra's Data Centers shall take reasonable steps to keep personal information secure to prevent loss of the information, misuse, unauthorized access, disclosure, alteration, and destruction. When the customer submits sensitive information it is protected both online and offline by Segra's Data Centers . Any questions with respect to the security of Segra's Data Centers should be sent to: support@Segra's Data Centers.com

Data Integrity

Segra's Data Centers shall use information collected for its relevant and intended purpose only. If there is any change of use of the personal information collected, Segra's Data Centers shall inform its customers and gain their approval before making such changes of the use of the personal information collected. Further, Segra's Data Centers shall take reasonable steps to ensure that the personal information collected is accurate and reliable for its intended use.

Access to Personal Information Received

Segra's Data Centers shall provide customers with reasonable access, as required by law, to their personal information in order to confirm that it is correct or to amend or delete inaccurate information. If a customer needs to correct, update, or remove personal information provided to Segra's Data Centers , the customer should contact Segra's Data Centers at: support@Segra's Data Centers.com

Enforcement

Segra's Data Centers has established internal mechanisms to verify its ongoing adherence to its privacy policy, including the Safe Harbor Principles. Segra's Data Centers encourages individuals covered by this privacy policy to raise any concerns about our processing of personal information by contacting Segra's Data Centers at support@Segra's Data Centers.com. After a complaint or concern is received, Segra's Data Centers will work internally and with the customer to resolve the issue. Further, Segra's Data Centers agrees to participate in the dispute resolution program provided by the European Data Protection Authorities or the Swiss Federal Data Protection and Information Commissioner.

Last Updated: 05.25.2011