

# Hosted Voice

Whether your business needs to be able to handle more voice traffic or have more robust calling features, Segra Hosted Voice has you covered. We understand that the difference you make for your customers and the leverage you have over the competition may just be a call away. With the needs of business in mind, our Hosted Voice's scalable, efficient, cost-effective solutions use the latest technology and have the flexibility to expand as technology changes and your business grows.

With IP Voice, the possibilities are endless with advantages that far outweigh conventional phone systems. The demands on businesses today require fast, flexible, cost-effective and easy-to-use communication solutions. Because the difference you make for your customers and the leverage you have over the competition may just be a call away.

## INCREASED PERFORMANCE

Ultra-fast fiber speeds take Hosted Voice above and beyond so you can take your business communications to a whole new level. Monthly meetings, sales presentations and training classes can still be face-to-face with virtual meetings that are one simple call away.

## COMMUNICATE FROM ANYWHERE

With Hosted Voice, voice and data travel over the Internet, just as email does, so you can stay in contact with your employees, clients and vendors however, wherever. Conference call, video conference, email, fax – Take the office with you. Conduct 'business as usual' at the airport, on the road, client site...anywhere.

## IT'S SIMPLE, YET POWERFUL

Access voice and data from one single network – anywhere high-speed Internet is available.

## SECURE & RELIABLE

The Segra private network assures that you stay connected and protected– always. It's secure access to remote workers and branch offices without worry. Our network is locally managed and monitored 24/7/365.

### BENEFITS

- Connect with employees and customers wherever you are with as many locations as you need
- Access voice and data and your phone system's features anywhere Internet is available
- Save on operating expenses, equipment and maintenance costs, and long-distance charges
- Secure. Reliable Performance. Always.
- Network locally managed and monitored 24/7/365

### FEATURES

- Over 100 IP calling features
- Unified Messaging
- Find Me—Follow Me
- Shared Call Appearance
- Remote Office
- User-friendly Web portal to access, customize and manage your phone service

FEATURE CATEGORY	FEATURES	BUSINESS	ENTERPRISE	UNIFY
<b>ENTERPRISE FEATURES</b>	Private Numbering Plan (ext. Dialing, etc.)	✓	✓	✓
	Free On-Net Calls (all destinations/originations)	✓	✓	✓
	HD Voice Codec	✓	✓	✓
	Online Management Portal	✓	✓	✓
	Outgoing Call Barring	✓	✓	✓
	Incoming / Outgoing Call Screening	✓	✓	✓
<b>GROUP FEATURES</b>	Music on Hold	✓	✓	✓
	Incoming / Outgoing Calling Plans	✓	✓	✓
	Shared Line Appearances	✓	✓	✓
	Busy Lamp Field	✓	✓	✓
	On-Site Training	✓	✓	✓
	Executive/Executive Assistant	N/A	✓	✓
<b>USER FEATURES</b>	Hunt Group	✓	✓	✓
	Number of Last Resort	-	✓	✓
	Call Transfer	✓	✓	✓
	Call Forwarding, Waiting, ID	✓	✓	✓
	3-Way Conference	✓	✓	✓
	Last Number Redial	✓	✓	✓
	Do Not Disturb	✓	✓	✓
	Simultaneous Ring	✓	✓	✓
	Sequential Ring	✓	✓	✓
	Flexible Barring and Restrictions	✓	✓	✓
	Call Return	-	✓	✓
	Segra Anywhere	-	✓	✓
	Video Calling (point to point)	-	✓	✓
	Auto Call Back	N/A	N/A	✓
	Call Park and Retrieve	-	-	✓
<b>MESSAGING</b>	Call Notify	-	-	✓
	Call Thru Cellular (Unify Client)	N/A	N/A	✓
	Long Distance Included	✓	✓	✓
	Voicemail	✓	✓	✓
	Fax Messaging (fax to email/.pdf format)	-	-	✓
	IM&P	-	-	✓
<b>CONFERENCING</b>	Voice to Email	-	✓	✓
	Instant Voicemail	-	✓	✓
	Meet Me Audio Conferencing	N/A	N/A	✓
	"Call Me Now" link to conference	N/A	N/A	✓
	Conference Call Recording File access via Portal	N/A	N/A	✓
	"Reservation-less" Conferencing	N/A	N/A	✓
<b>COLLABORATION</b>	Scheduled Conferencing	N/A	N/A	✓
	Video Conferencing	N/A	N/A	✓
	Mobile Voice App	N/A	✓	-
	Unified Client (PC or Mac)	N/A	N/A	✓
	Unified Client Mobile (iPhone, iPad, Android, Droid Tablet)	N/A	N/A	✓
	Click to Dial Voice and Video Calling	N/A	N/A	✓
	One-to-One & Group Chat with Contacts	N/A	N/A	✓
	View and Manage Contacts	N/A	N/A	✓
	See Contacts Presence Status	N/A	N/A	✓
	'My Room' File Share/Transfer	N/A	N/A	✓
'My Room' Desktop Share	N/A	N/A	✓	
Unify Client PC	-	-	✓	
Unify ClientMobile	-	-	✓	