

PRICING GUIDE  
FOR  
DETARIFFED AND/OR UNREGULATED LOCAL AND INTEREXCHANGE  
TELECOMMUNICATIONS SERVICES  
PROVIDED BY  
FIBERNET OF OHIO, LLC  
DBA SEGRA

This Pricing Guide contains the descriptions, regulations, and rates applicable to the furnishing of telecommunications services provided by FiberNet of Ohio, LLC, with principal offices at 1200 Greenbrier St., Charleston, WV 25311.

The Pricing Guide includes the Local and Interexchange services offered to Customers within the State of Ohio that are detariffed and/or unregulated by the Public Utilities Commission of Ohio.

The general terms and conditions applicable to the services listed in this Pricing Guide are contained in the Company's P.U.C.O. Tariff No. 2 on file with the Public Utilities Commission of Ohio.

Copies of the Tariff on file with Public Utilities Commission of Ohio may be inspected during normal business hours at the Company's principal place of business 1200 Greenbrier St., Charleston, WV 25311 or at the Public Utilities Commission of Ohio.

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## SECTION 1 - SERVICE AREAS

### 1.1 Exchange Service Areas

The Company provides local exchange services in the territories served by AT&T Ohio and Frontier North.

The Company concurs in the exchange, rate class, local calling area, and zone designations specified in the Local Exchange Services Tariffs of AT&T Ohio and Frontier North

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES

### 2.1 General

#### 2.1.1 Call Timing for Usage Sensitive Services

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

- A. Calls are measured in durational increments identified for each service. All calls, which are fractions of a measurement increment, are rounded-up to the next whole unit.
- B. Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s).
- C. Timing terminates on all calls when the calling party hangs up or the Company's network receives an off-hook signal from the terminating carrier.
- D. Where applicable, the following rate period and timing parameters apply:
  1. Initial Period - The initial period is the length of a call for minimum billing purposes. The initial period varies by rate schedule and is specified in individual product rates sections of this tariff.
  2. Additional Period - The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods vary by rate schedule and are specified in the individual product rates sections of this tariff.
  3. Chargeable time for all calls ends when one of the parties disconnects from the call.
  4. Time of day designations are used in this tariff to indicate rate period boundaries. Rate periods begin at the first time of day designation and continue up to but not including the second time of day designation.

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 2.2 Service Charges and Surcharges

#### 2.2.1 Service Order and Change Charges – Tier 2 Services

##### A. General

Nonrecurring charges are applicable for the following work functions required to establish exchange service:

**Service Ordering Charge** - A nonrecurring charge, which covers receiving, recording and processing information necessary to execute a Customer's request for service.

**Central Office Connection Charge** - A nonrecurring charge for establishing or changing central office connections which may include, but are not limited to, circuit design work and establishing or changing central office connections.

**Line Connection Charge** - A nonrecurring charge for performing any of the operations associated with the connection of the network access line and a network interface.

**Network Wiring Charge** - A one time charge consisting of a time sensitive network wiring charge required to perform Customer requested work on the Customer's premises, except work required to establish or reestablish network access.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.2 Service Charges and Surcharges, (Cont'd.)

2.2.1 Service Order and Change Charges – Tier 2 Services, Cont'd.)

Charges specified contemplate work being performed by the Company during the usual working hours on normal working days. When, at the specific request of the Customer or applicant for service, work is performed at other times, the expense incurred by the Company in excess of the normal expense of such work, may be billed to the Customer or applicant for service, in addition to the charges otherwise applicable.

Complex Service - Includes all other exchange service and their associated facilities and equipment excluded from simple service.

Simple Service - Simple service includes network exchange access lines and their associated facilities and equipment, which met all of the following conditions:

- A. The network access lines are served from their normal serving central office.
- B. All terminations of the network access lines are confined to a single continuous property.
- C. Customer premises equipment connected to such network access lines is limited to on-key telephones with associated miscellaneous equipment.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.2 Service Charges and Surcharges, (Cont'd.)

2.2.1 Service Order and Change Charges – Tier 2 Services, (Cont'd.)

B. Rates

	Business
Service Ordering Charge per location, per occasion	
Simple	\$25.50
Complex	\$15.85
Central Office Connection Charge, per termination	
Simple	\$13.00
Complex	\$17.00
Line Connection Charge, per termination	
Simple	\$24.35
Complex	\$16.50
Telephone Number Changes	
Simple	\$31.15
Complex	\$41.55
Class of Service Change:	
Residence to Business	
Simple	N/A
Complex	N/A
Business to Residence	
Simple	\$31.15
Complex	\$41.55
Network Wiring Charge	
First 15 min. or fraction thereof	\$25.00
Each add'l. 15 min. or fraction thereof	\$10.00

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SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.2 Service Charges and Surcharges, (Cont'd.)

2.2.2 Restoration of Service – Tier 2 Services

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after disconnection of service, service is later re-installed.

	Business
Restoration after temporary denial, but prior to completion of order to discontinue service	
Simple	\$32.30
Complex	\$26.55
Restoration after temporary suspension	
Simple	\$33.55
Complex	\$75.85

2.2.3 Temporary Suspension/Restoration of Service – Tier 2 Services

Upon the request of the Customer, service may be temporarily suspended. Suspension of service may begin or terminate on any day of the month provided notice is given sufficiently in advance for arrangements to be made. Service will be disconnected to the extent necessary to assure that no inward or outward service will be available during the period of suspension.

	Business
Restoration after temporary interception	
Simple	\$33.55
Complex	\$87.70



SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.2 Service Charges and Surcharges, (Cont'd.)

2.2.4 Taxes, Fees and Surcharges

The Customer is responsible for payment of all state, local and E911 taxes, surcharges, utility fees, or other similar fees for which the end user is directly responsible and that may be levied by the governing body or bodies in conjunction with or as a result of the service furnished under this tariff. These charges may appear as separate line items on the Customer's bill, as opposed to being included in the rates contained in the tariff. Any such line item charges will be reflected in the Company's tariff. The Company shall not assess separately any fees or surcharges, other than government-approved sales taxes imposed directly on the end users, without seeking commission approval under the appropriate local competition procedures required by the Commission. The Company shall comply with Commission procedures by sending notice to all Customers informing them of the new line item charges.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.2 Service Charges and Surcharges, (Cont'd.)

2.2.5 Public Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate calls that originate from any pay telephone, not presubscribed to the Company, used to access Company provided services. This surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company provided service and is unrelated to the service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (e.g., using the A#@ symbol). The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

Public Telephone Surcharge Rate Per Call:      \$0.25

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 2.3 NetServe Business Line – Tier 2 Service\*

#### 2.3.1 General

NetServe Business Line is provided via one or more channels terminated at the Customer's premises. Each NetServe Business Line channel corresponds to one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time.

NetServe Business Line provides a Business Customer with a connection to the Company's switching network, which enables the Customer to:

1. originate and receive calls from other stations on the public switched telephone network;
2. access the Company's local calling service;
3. access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
4. access the service of providers of interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive toll-free service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (such as 10XXX or 101XXXX).

NetServe Business Line service is furnished subject to the availability of facilities.

\*4+ Access lines.

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 2.3 NetServe Business Line – Tier 2 Service\*, (Cont'd.)

#### 2.3.2 Rate Structure

NetServe Business Line provides for calling within the local service area on measured or flat rate basis.

Accumulation of local usage time is done on a per second basis. At the end of the Customer's billing period, the sum of accumulated seconds is rounded to the next higher minute.

The local service area for NetServe Business Line Customers is the area within which measured service Customers make calls on a per message, per minute basis and may include one or more exchanges or zones.

#### 2.3.3 Touch Tone Calling

Touch-tone calling, which is furnished subject to the availability of the central office facilities, allows calls to be originated from instruments equipped for tone-type address signaling over special central office facilities.

Telephones equipped for tone-type calling service can only be associated with, or have access to, lines equipped for this service.

Touch-tone calling is furnished with NetServe Business Line.

#### 2.3.4 Line Hunting

Line hunting, which is provided subject to the availability of suitable central office facilities is an arrangement that groups together two or more main telephone exchange lines from the same central office so that incoming calls are automatically switched from the initial line, if in use, to the first non-busy line.

Line Hunting is included with NetServe Business Line.

\*4+ Access lines.

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 2.3 NetServe Business Line – Tier 2 Service\*, (Cont'd.)

#### 2.3.5 Pay-Per-Call Service Blocking

NetServe Business Line cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Agreement.

#### 2.3.6 Exchange Classifications

Business service is provided to each exchange on a measured or flat rate basis and provides for calling within the local calling area and within municipalities.

#### 2.3.7 Payment Plans

The Basic Business payment plan offers the Customer two options for payment.

##### 1. Fixed Monthly Rate Plan

Under this plan the Customer pays a fixed monthly rate for a specified contract term. The Customer may choose a 1, 2, 3 or 5 year contract. During the course of the contract, fixed rates (recurring and non-recurring) are not subject to Company initiated rate changes.

##### 2. Month-to-Month Plan

Under this plan the Customer elects to pay month-to-month. Month-to-month rates (recurring and non-recurring) are subject to Company initiated rate changes.

\*4+ Access lines.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.3 NetServe Business Line – Tier 2 Service\*, (Cont'd.)

2.3.8 Measured Business Exchange Service

Measured service provides for calling within the local calling area and within municipalities on a per minute basis. Monthly rates consist of the appropriate dial tone live rate and local usage charges.

2.3.9 Rates

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.	
<b>NetServe Business Line</b>							
2+ Access Lines							
Measured Rate	\$17.00	\$51.30	\$50.05	\$48.80	\$48.10	\$47.80	(I)-(I)
Per Minute Rate							
Access Areas: A		N/A	N/A	N/A	N/A	N/A	
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	
Flat Rate	\$17.00	\$85.00	\$82.00	\$79.00	\$77.20	\$76.50	(I)-(I)

\*2+ Access lines.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.4 NetServe Business Line - Tier 2 Options

2.4.1 Business Line Value Package

The following features are available to Customers who choose the optional Business Value Line Package:

- Call Forwarding
- Call Forwarding Busy/No Answer
- Call Waiting
- Three-Way Calling
- Speed Calling (8)

The Customer may opt to purchase a single feature from the above package.

1. Call Forwarding – Automatically routes incoming calls to a designated answering point, regardless of whether the User’s Station is idle or busy.
2. Call Forwarding Busy/No Answer – Automatically reroutes an incoming call to a Customer predesignated number when the called number is busy or does not answer.
3. Call Waiting – Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.
4. Three Way Calling – Allows a station in the talking state to add a third party to a call.
5. Speed Calling – allows a user to dial selected numbers by means of an abbreviated code. Feature is available in 8 number capacity.

	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Business Line Value Pkg.	\$4.45	\$4.35	\$4.25	\$4.15	\$3.75
One Feature	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.4 NetServe Business Line - Tier 2 Options (Cont'd.)

2.4.2 Security Package

The following features are available to Customers who choose the optional Security Package with NetServe Business Line:

- Ultra Call Forward
- Call Trace
- Call Block
- Caller ID with Name

The Customer may opt to purchase a single feature from the above package

1. Ultra Call Forward – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.
2. Call Trace – Allows the Customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the Customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes.
3. Call Block – Allows Customer to automatically block incoming calls from up to ten (10) Customer preselected telephone numbers (including numbers from which a Customer has just received a call). Callers whose numbers have been blocked will hear a recorded message.
4. Caller ID with Name – Displays the ten (10) digit number and name of the calling party before the call is answered. Specialized equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Security Package	\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
One Feature	\$2.00	\$2.00	\$2.00	\$2.00	\$2.00



SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.4 NetServe Business Line - Tier 2 Options (Cont'd.)

2.4.3 Off Premise Extension

Net Service Off-Premises Extension (OPX) Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The OPX is connected to the main system via a dedicated line. All capabilities of the main system are available on the OPX. Each line must be in the same rate center. Service is provided on a measured and flat rate basis.

	Non – Month Recurring Charges	to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Off Premise Extension						
Measured	\$17.00	\$23.00	\$22.05	\$20.80	\$20.10	\$19.00
Flat	\$17.00	\$52.25	\$49.50	\$46.75	\$45.10	\$44.00

## SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

### 2.5 NetServe PBX Trunk

#### 2.5.1 Description

The Basic Business NetServe PBX Trunk, offered on a flat rate basis, provides a Customer with a single, analog, voice-grade telephonic communications channel, which can be used to place or receive one call at a time.

NetServe PBX Trunk is furnished subject to the availability of facilities.

#### 1. Standard Features

Each NetServe PBX Trunk Customer will be provided with the following standard features:

In, Out, Two-Way  
Trunk Group Hunting  
Touch-tone

The NetServe PBX Trunk Customer may opt to purchase a single feature from the above package.

#### 2. Security Package

The following features are available to NetServe PBX Trunk Customers who choose the optional Security Package with NetServe PBX Trunk service.

Ultra Call Forward  
Call Trace  
Call Block  
Caller ID with Name

The Net Serve PBX Truck Customer may opt to purchase a single feature from the above package.

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.5 NetServe PBX Trunk, (Cont'd.)

2.5.2 Rates

	Non Recurring Charges	– Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.	
NetServe PBX Trunk Flat Rate	\$17.00	\$94.50	\$91.00	\$87.50	\$85.40	\$84.50	(I)-(I)
Security Package Caller ID with Name Ultra Call Forward Call Trace Call Block One Feature		\$7.00	\$7.00	\$ 7.00	\$7.00	\$7.00	
		\$4.00	\$4.00	\$4.00	\$4.00	\$4.00	

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.6 NetServe DID Trunk

2.6.1 Description

The Basic Business NetServe DID Trunk, offered on a measured rate basis, provides a Customer with a single, analog, voice-grade telephonic communications channel which can be used to receive one call at a time.

NetServe DID Trunk is furnished subject to the availability of facilities.

2.6.2 Standard Features

Each NetServe DID Trunk will be provided with the following standard features:

DID  
 TT, DD, MF signaling  
 Trunk Group Hunting

2.6.3 DID Telephone Numbers

Groups of 20, 50 or 100

2.6.4 Rates

	Non – Month Recurring Charges	to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.	
NetServe DID Trunk							
Standard Measured Per Minute Rate	\$17.00	\$51.30	\$50.05	\$48.80	\$48.10	\$47.80	(I)-(I)
Access Areas: A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	
DID Group of 20	\$5.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	
DID Group of 50	\$5.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	
DID Group of 100	\$5.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00	

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.7 Netflex T-1 Service With DID

2.7.1 Description

Netflex T-1 Service With DID (—NetflexI), offered on a measured basis, provides a digital path from a suitably equipped central office to a Customer’s digital PBX, allowing access to and from the exchange and toll network via exchange trunk lines, and other network access lines, including DID capability.

A 1.544 Mbps transmission channel providing two-way transmission for a capacity of up to 24 trunk connections connects a Customer’s premises with the switched public telephone network.

Netflex is furnished subject to the availability of facilities.

2.7.2 Rates

	Non - Recurrin g Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Netflex T-1 Service With DID	\$500.00	\$640.00	\$610.00	\$560.00	\$545.00	\$520.00
Measured Service Per Minute Rate		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Access Areas: A		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
B		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D	\$5.00	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00
DID Group of 20	\$5.00	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00
DID Group of 50	\$5.00	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
DID Group of 100						

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.8 Netflex PRI

2.8.1 Description

Netflex PRI is a service provided over T-1 point-to-point line facilities. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. Channels of the T1 pipe may be used as 23 voice grade product lines (B channels) plus one active D channel to control multiple 24-channel PRI's, through the use of appropriate premises equipment. Customers can bond multiple channels together to create high bandwidth (384kb/s, 78Kb/s, etc.) dial-up data channels.

Netflex PRI is furnished subject to the availability of facilities.

2.8.2 Rates

	Non - Recurring Charges	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Netflex PRI						
Measured Service	\$500.00	\$700.00	\$675.00	\$650.00	\$625.00	\$575.00
Per Minute Rate						
Access Areas: A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
DID Group of 20	\$ 5.00	\$10.00	10.00	\$10.00	\$10.00	\$10.00
DID Group of 50	\$ 5.00	\$15.00	\$ 15.00	\$15.00	\$15.00	\$15.00
DID Group of 100	\$ 5.00	\$25.00	\$ 25.00	\$25.00	\$25.00	\$25.00
Caller ID with Name		\$95.00	\$90.00	\$85.00	\$80.00	\$80.00

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.9 Netflex BRI

2.9.1 Description

Netflex BRI is a stand-alone service arrangement, which uses ISDN architecture to provide the Customer with the capabilities of simultaneous access, transmission and switching of voice, data and image services. Customers shall configure individual line BRI through the use of one of the following service capabilities: (i) featured voice on the B Channel(s); (ii) circuit switched data on the B Channel(s) at speeds up to 64 kbps per B Channel; (iii) alternating circuit—switched voice and circuit—switched data on the same B Channel; or (iv) D Channel for signaling purposes only.

ISDN compatible terminal equipment is required for operation. The Customer is responsible to provide, power and set-up such equipment.

Netflex BRI is available only where facilities meet loop qualifications. Pre-qualification will be necessary in the event the Customer is not currently subscribed to ISDN service with an alternative carrier, or in the event the Customer desires to locate the service at another location.

Netflex BRI is furnished subject to the availability of facilities.

2.9.2 Rates

	Non – Month Recurring Charges	to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.	
Netflex BRI							
Measured Service		\$62.00	\$62.00	\$62.00	\$62.00	\$62.00	(I)-(I)
Flat Rate Service		\$73.00	\$73.00	\$73.00	\$73.00	\$73.00	(I)-(I)

SECTION 2 – BASIC LOCAL EXCHANGE SERVICES AND RATES, (CONT'D.)

2.10 Integrated T-1

2.10.1 Description

An Integrated T-1 is a service provided over a digital T-1. It enhances the capabilities of a basic digital trunk facility by allowing Customers to control the individual channels of the T1 pipe. The channels of the pipe may be used as a voice grade product and up to 768 Kbps bandwidth for data transmission, depending on the Customers equipment and needs.

The Integrated T-1 may be divided up between voice grade products and bandwidth, although bandwidth cannot exceed 768 Kbps. An example of the divide would be 12 voice grade lines and 768 Kbps of high bandwidth.

When utilizing the bandwidth the Customer must either purchase PVC (Permanent Virtual Circuits) from FiberNet or supply their own, in order to receive a dedicated Internet Connection.

Integrated T-1 is offered subject to the availability of facilities.

2.10.2 Rates

	Non - Recurring Changes	Month to Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Integrated T-1 Measured Service Per Minute Rate	\$500.00	N/A	585.00	\$555.00	\$535.00	\$500.00
Access Areas: A		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B		\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D		\$0.03	\$0.03	\$0.03	\$0.03	\$0.03



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### SECTION 3 – SUPPLEMENTARY SERVICES AND RATES

#### 3.1 Directory Assistance Services

A Customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service.

##### 3.1.1 Basic Directory Assistance

- A. The rates specified apply when Customers request company assistance in determining telephone numbers of services located in the same local service area.
- B. A maximum of two (2) requested telephone numbers are allowed per call.
- C. Directory assistance calls from the following are not subject to rates and regulations specified above.
  - 1. Services furnished to hospitals and skilled nursing homes.
  - 2. Services furnished to the handicapped as follows:
    - (a) Impaired persons
      - i. For purposes of this tariff, the definition of impaired refers to those persons with communication impairments, including those hearing impaired, deaf, deaf/blind, and speech impaired persons who have an impairment that prevents them from communicating over the telephone without the aid of a telecommunications device for the deaf.
      - ii. Residential impaired Customers or impaired members of a Customers' household, upon written application and certification of impaired status, evidenced by a certificate from a physician, health care official, state agency, or diploma from an accredited educational institution for the impaired, may receive a discount off their message toll service rates, and if they utilize telebraille devices, may receive free access to local and intrastate long distance directory assistance. Also, TDD lines maintained by nonprofit organizations or governmental agencies, upon written application and verification that such lines are for the benefit of the impaired may receive a discount off their message toll service rates.

## SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

## 3.1 Directory Assistance Services, (Cont'd.)

## 3.1.1 Basic Directory Assistance, (Cont'd.)

## C. (Cont'd.)

## 2. Services furnished to the handicapped as follows: (Cont'd.)

## (b) Visual or other physical handicapped

- i. One residence service designated by a handicapped person who is unable to use a directory due to a visual or other physical handicap. Such person must make application to the Company for exemption and will be required to provide suitable proof of handicap. Such application shall be established by the following procedures:

A letter to the Company from a professional familiar with the person's visual or physical impairment stating that the person qualifies for the exemption; or

The filling out of a prepared form made available by the Company by a professional familiar with the person's visual or physical impairment.

- ii. Exemption may be extended to one no-residence service, in lieu of a residence service where the handicapped person subscribes only to non-residence service which is located in the residence of said person.
- iii. In addition to the exemption provided in (1) above, exemption also may be extended to any telephone service used by the handicapped person when he is away from his residence. Such exemption is provided by means of special arrangements, which must be made in advance with the Company. This exemption provides for the first 100 calls per month at no charge. Each additional call per month is charged at the rate set forth in Section 3.1.4 following.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.1 Directory Assistance Services, (Cont'd.)

3.1.1 Basic Directory Assistance, (Cont'd.)

C. (Cont'd.)

2. Services furnished to the handicapped as follows: (Cont'd.)

(b) Visual or other physical handicapped, (Cont'd.)

iv. A visual handicap may be defined as follows:

Visual acuity of 20/60 or worse with best refractive correction with best eye, or

Visual field of 20 or less in diameter.

3.1.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is a service that provides Customers the option of having their local or intraLATA calls automatically completed when they request a telephone listing from the Directory Assistance operator. The call may be completed automatically or by the Directory Assistance operator.

In addition to the call completion charge, normal existing directory assistance charges will apply and any toll charges for calls completed to telephone numbers outside of the Customer's local calling area will also apply.

Only the second provided directory assisted telephone number will be completed if two Directory Assistance request are made by the Customer during the same call.

Hospitals, skilled nursing homes and handicapped persons as specified in Section 3.1.1.C are not subject to the DACC charge.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.1 Directory Assistance Services, (Cont'd.)

3.1.3 National Directory Assistance Service

National Directory Assistance Service is provided to Customers of the Company for the purpose of requesting telephone numbers of individuals or businesses who are located outside the Customer's local calling area or outside the Customer's home numbering plan area. Directory Assistance Call Completion is not offered with National Directory Assistance Call Service. The service is available where facilities permit.

There are no call allowances or exemptions for National Directory Assistance.

A maximum of two (2) requested telephone numbers are allowed per call.

Where a Customer requests operator assistance to place a call to National Directory Assistance, the surcharge as shown in Section 3.1.4 below is applicable in addition to the basic charge.

3.1.4 Rates

Basic Directory Assistance

Local Directory Assistance	
Direct dialed	\$0.30
Via operator	\$0.45
Directory Assistance Call Completion	
Per completed call	\$0.25
National Directory Assistance	
Direct dialed	\$0.95

### SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

#### 3.2 Operator Service

##### 3.2.1 Description

The Company's operator services, available to presubscribed Customers, are accessible on a twenty-four (24) hour per day seven (7) days per week basis. In addition to the per call service charge, usage rates apply. The types of calls handled are as follows:

Customer Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized Calling Card or Commercial Credit Card. The Customer must dial the destination telephone number where the capability exists for the Customer to do so. A separate rate applies in the event operator assistance is requested for entering the Customer's card number for billing purposes.

Operator Dialed Calling/Credit Card Call - This charge applies in addition to usage charges for station to station calls billed to an authorized telephone Calling Card or Commercial Credit Card and the operator dials the destination telephone number at the request of the Customer.

Operator Station - These charges apply in addition to usage charges for non-Person-to-Person calls placed using the assistance of a Company operator and billed Collect, to a Third Party, by deposit of coins in Pay Telephones, or via some method other than a Calling Card or Commercial Credit Card.

Person-to-Person - This charge applies in addition to usage charges for calls placed with the assistance of a Company operator to a particular party at the destination number. This charge applies regardless of billing method, including but not limited to billing to a Calling Card, Commercial Credit Card, Collect, by deposit of coins in Pay Telephones, or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to usage charges, an operator assistance charge applies to each call:

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.2 Operator Service, (Cont'd.)

3.2.2 Rates

Local and IntraLATA Per Call Service Charges:

Customer Dialed Calling Card - Automated	\$0.60
Operator Assisted Calling Card	\$1.75
Operator Station Collect	\$2.00
Third Party Billed	\$1.75
Person-to-Person	\$4.00

InterLATA Rates

Usage Rates

Per Minute:	\$0.36
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Per Call Service Charges

Customer Dialed Calling Card Station	\$1.70
Operator Dialed Calling Card Station	\$2.50
Collect	\$2.50
Third Party Billed	\$2.50
Person to Person	\$4.80

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.3 Busy Line Verification and Line Interrupt Service

3.3.1 Description

Upon request of a calling party the Company will verify a busy condition on a designated local service line. The operator will determine if the line is clear or in use and report to the calling party. At the request of the Customer, the operator will interrupt the call on the busy line. Busy Line Interruption is only permitted in cases where the calling party indicates an emergency exists and requests interruption. Verification and interrupt service is offered where facilities permit.

No charge will apply when the calling party advises that the call is to or from an official public emergency agency. Busy Verification and Interrupt Service is furnished where and to the extent that facilities permit.

The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

3.3.2 Rates

	Business
Busy Line Verification, per request	\$0.90
Verification with Line Interruption	\$1.40

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service

3.4.1 General

- A. An alphabetical directory is an alphabetical list of Customers, joint users and others for who directory listings are provided. An alphabetical directory may include the listings for one or more exchange areas.
- B. There are two groups of listings, one group of non-residence listings and one group of listings consisting solely of names of individuals.
  - 1. Non-residence primary listings consisting solely of names of individuals will appear in both groups at no charge.
  - 2. Non-residence additional listings consisting solely of names of individuals will appear in both groups without charge for the additional appearance.
  - 3. Special types of additional listings will appear in both groups without charge for the additional appearance under the following conditions:
    - (a) Alternate listings, provided that they are indented under non-residence primary or regular additional listings that are listings consisting solely of names of individuals; and
    - (b) all other special types of additional listings, provided that they are listings consisting solely of names of individuals and are indented under non-residence primary or regular additional listings.
- C. Special prominence or arrangement of names is not permitted nor is the listing of a service, commodity or trade name except when such service, commodity or trade name is a part of the name under which the listed party is doing business.



SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.1 General, (Cont'd.)

- D. The Company will refuse a listing which does not constitute a legally authorized or adopted name, or any listing which, in the opinion of the company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is intended for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonable necessary to identify the listed party.
- E. The length of any listing is limited by the use of abbreviations, where, in the opinion of the Company, the clearness of the listing and the identification of the listed party is not impaired thereby. Where more than one line is required to properly list the party, no additional charge is made.
- F. Listings are regularly provided in connection with exchange service of all classes, grades and types

3.4.2 Listings

A. Primary Listing

- 1. One listing without charge, termed the primary listing, is provided for each call number in connection with exchange service.
- 2. One primary listing is provided for each joint user.
- 3. The primary listing is ordinarily the name of the Customer or joint user, or the name under which a business is regularly conducted. Where the service is contracted for by one party for the use of a second party, the primary listing may be the name of the second party.
- 4. A dual name listing is comprised of a surname, two first names, an address and telephone number. This listing may be provided as the primary listing associated with residence service for two persons who share the same surname and reside at the same address or for a person known by two first names.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.2 Listings, (Cont'd.)

B. Additional Listings

1. Non-residence Additional Listings

(a) Non-residence additional listings are listings in addition to the primary listing furnished in connection with non-residence service and may be:

- i. Names of partners or members, if the Customer or joint user is a partnership
- ii. Names of officers, if the Customer or joint user is a corporation
- iii. Names or representatives or employees of the Customer or joint user
- iv. Bona fide names of firms which the Customer or joint user owns or controls or is duly authorized to represent
- v. Names of partners participating in resale or shared use of the Customer's service or equipment

(b) Non-residence additional listings are not permitted in connection with residence service.

2. Residence Additional Listings

(a) Residence additional listings are listings in addition to the primary listing furnished in connection with residence service and may be the names of members of the Customer's family or of other persons residing in the Customer's household.

(b) Residence additional listings are also permitted in connection with non-residence service which is located in a residence and for permanent guests residing in a transient hotel, motel, or club, and tenants in an apartment house or apartment hotel.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.2 Listings, (Cont'd.)

B. Additional Listings, (Cont'd.)

3. Addresses and Telephone Numbers of Additional Listings

Ordinarily, all additional listings are of the same address and telephone number as the primary listings, except in the case of alternate listings and listings for systems or services with in dialing.

4. Special Types of Additional Listings

(a) Duplicate Listings

Duplicate listings (i.e., listings of nicknames, abbreviated names) are permitted when, in the opinion of the Company, they are not desired to secure a preferential position in the directory or for advertising purposes.

(b) Cross-Reference Listings

i. Cross-reference listings cover:

- (1) Names which are commonly spelled in more than one way
- (2) Names of formerly existing business which have been superseded by that of the Customer
- (3) Rearrangement of names when such rearrangement is not for the purpose of securing a preferential position in the directly or for advertising purposes.

ii. Cross-reference listings consist of a name, a reference to the primary listing, and, if desire, a telephone number.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.2 Listings, (Cont'd.)

B. Additional Listings, (Cont'd.)

4. Special Types of Additional Listings, (Cont'd.)

(c) Alternate Listings

Listings which refer calling persons to another telephone number at night and on Sundays and holidays, or in case no answer is received on the call to the primary number.

(d) Foreign Listings

Listings in an alphabetical directory of an exchange other than that in which the listed service is furnished are furnished under the provisions applicable to regular additional listings in the directory

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.2 Listings, (Cont'd.)

C. Nonpublished Service

1. Upon receipt of an authorization signed by the Customer, in a form satisfactory to the Company, the name of that Customer and the telephone number assigned to the service furnished to him will be omitted or deleted from the Company's telephone directories and his telephone number will be omitted or deleted from the Company's information records, subject to the provisions set forth below.
2. The Company will endeavor to prevent the disclosure of the telephone number, but shall not be liable should such number be divulged through inadvertence, or under the following circumstances where the number will be disclosed:
  - (a) Where the non-published service Customer calls the enhanced universal emergency telephone number (i.e., 911) to the extent that the originating telephone number, address and name associated with the originating number are furnished to the 911 service Public Service Answering Points.
  - (b) Where the non-published service Customer calls the telephone number of a Customer subscribing to Caller ID, without using the Caller Identification Blocking as described in Section 5.14.1 of this tariff, to the extent that the originating telephone number is displayed on a Caller ID display device.
  - (c) Where the non-published service Customer is called back by a Customer who subscribes to and uses Return Call to return the call to the extent that the originating telephone number is displayed within the call detail section of the Call Return subscriber's billing statement.
  - (d) Where the non-published service Customer calls another Customer, who interprets the phone call as a harassing or threatening call and uses the Call Trace service to have the calling party telephone number and further information referred to the local law enforcement agency.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.4 Directory Listing Service, (Cont'd.)

3.4.2 Listings, (Cont'd.)

D. Nonlisted Service

1. Upon receipt of an authorization signed by the Customer, in a form satisfactory to the company, non-listed service will be provided by the Company. With non-listed service the Customer listing is omitted or deleted from the Company's directories, however, these listings are contained in information records and will be furnished upon request of the calling party.

3.4.3 Rates

	Nonrecurring Charge	Per Month
Primary Listings	N/A	N/A
Additional Listings		
Business, each	N/A	\$2.35
Residence, each	N/A	\$0.90
Nonlisted Service		
Business	\$9.80	\$1.39
Residence	\$9.80	\$1.39
Nonpublished Service		
Business	\$9.80	\$2.22
Residence	\$9.80	\$2.22
Foreign Listing		
Business	\$0.00	\$1.50
Residence	\$0.00	\$1.50

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.5 Intercept Referral Service

3.5.1 Description

Intercept Referral Service is a service used when a Customer disconnects service or changes telephone numbers or address. Intercept service is offered for a period of three months. Intercept Referral Extension Service is available to business Customers for a maximum of nine months following the initial period of regular intercept referral service. Service is available subject to the availability of facilities. There is no charge for the initial 3 months of service. Extension service is available to business Customers for a maximum of nine months at the rates listed below.

3.5.2 Rates

	Business
Subsequent 9 months, per month	\$6.00

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.6 Toll Restriction Service

3.6.1 Description

Toll restriction is a service arrangement whereby calls dialed over an individual residence or non-residence exchange service to other than the local service area are restricted and the calling person receives an announcement.

Toll restriction will be provided, where facilities permit, subject to the following:

- A. Toll restriction will not allow 1+, 0+, 0-, 10-10-XXX, 900 service code, or 700 code toll calls.
- B. Toll restricted services will not have dial access to Company operators, except for Directory Assistance.
- C. Toll restriction does not provide restriction of 411 calls, or nonchargeable calls to numbers such as public emergency service 911, or 950 calls. Calls to 800 service will be permitted only from residence service.

The Company shall not be liable to the Customer or any other person or entity for damages of any nature or kind arising out of, resulting from, or in connection with the provision of the service, including without limitation, the inability to access the operator or any on toll free number for any purpose.

3.6.2 Rates

Nonrecurring charge, per service	Business \$29.40
Monthly, per service	\$64.60



### SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

#### 3.7 Optional Calling Features Tier 2

The features in this section are made available to Business Customers on a per use basis. All features are provided subject to availability. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the per feature activation charge shown in the table below each time a feature is used by the Customer. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all uses in some cases.

##### 3.7.1 Feature Descriptions

Caller Identification Blocking: On a per call basis, allows the name and number of the calling party to be blocked from being transmitted when placing outbound calls

Per Line Blocking: When Caller Identification Blocking is established on the line it can be deactivated by dialing a code before each call. This one call unblock allows the name and/or number to be sent for that one call only. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. After the first time, Customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

Return Call: Allows a Customer to return the most recent incoming call and, after dialing a code, hear an announcement of the last telephone number that called. If the Customer wishes to return the call right away, voice prompts will instruct the Customer to dial a certain digit and the call will automatically be returned.

Call Trace: Allows a Customer to initiate an automatic trace of the last call received. After receiving the call which is to be traced, the Customer dials a code and the traced telephone number is automatically sent to the Company. The Customer using Call Trace is required to contact the Company for further action. The Customer originating the trace will not receive the traced telephone number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Auto Recall: Automatically redials the last incoming call.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.7 Optional Calling Features Tier 2, (Cont'd.)

3.7.2 Rates

FEATURE	Business
Call Tracing - per successful activation	\$ 3.50
Auto Recall - per use	\$ 0.75
Return Call - per use	\$ 0.75
Caller Identification Blocking, per call	No charge
Caller Identification Blocking, per line*	
Nonrecurring charge	\$20.00
Monthly	\$ 1.00

\* Per Line Caller Identification Blocking will be provided at no charge to Customers with nonpublished telephone numbers and to qualified social service agencies, law enforcement organizations and their certified employees and volunteers and to Customer-owned coin operated telephone (COCOT) Customers.

### SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

#### 3.8 Remote Call Forwarding

##### 3.8.1 Description

Remote Call Forwarding is a telecommunications network service that utilizes a telephone number and electronic switching system central office facilities to automatically forward all incoming calls. A call dialed to the Remote Call Forwarding number is forwarded to the remote telephone number.

##### 3.8.2 Regulations

- A. Remote Call Forwarding is offered subject to the availability of suitable facilities.
- B. A Remote Call Forwarding arrangement includes the equipment necessary to forward one telephone call to a forwarded-to telephone number.
- C. Remote Call Forwarding calls may be forwarded to branch exchange (PBX) trunks, Centrex Service, Toll Free Service and individual line service, excluding Pay Telephone Network Lines and Service for Customer-provided Coin and Credit Card Operated Telephones. A Centrex Service may not be used as a Remote Call Forwarding originating number.
- D. Remote Call Forwarding is provided on the condition that the Customer subscribe to sufficiently Remote Call Forwarding arrangements and remote telephone numbers to adequately handle calls to the Remote Call Forwarding Customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding arrangements or remote telephone numbers are required, the Customer will be responsible for subscribing to such additional Remote Call Forwarding arrangements or remote telephone numbers. In the event the Customer refuses to subscribe to such additional Remote Call Forwarding arrangements or remote telephone numbers, such Customer's Remote Call Forwarding service shall be subject to termination.
- E. Where additional remote call telephone numbers are requested by the Customer or required by the Company for association with the same Remote Call Forwarding number, such additional remote telephone numbers must be of the same class and grade of service, and on the same premises, as the first remote telephone number.
- F. Remote Call Forwarding is not represented as suitable for satisfactory transmission of data.

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.8 Remote Call Forwarding, (Cont'd.)

3.8.2 Regulations, (Cont'd.)

- G. The Custom Calling Service Call Forwarding feature is not offered for use with the remote station of Remote Call Forwarding.
- H. The Company will not provide identification of the originating telephone number to the Remote Call Forwarding Customer.
- I. The classification of residence or business service for Remote Call Forwarding arrangements is determined by the class of the forwarded-to telephone number.
- J. Charges for calls from the originating service to a Remote Call Forwarding telephone number are the responsibility of the originating service, unless such calls are accepted as collect at the remote telephone number. Charges as specified in 3.8.3 below for the forwarding of calls from the Remote Call Forwarding number to the remote telephone number are the responsibility of the Remote Call Forwarding Customer.
- K. For any collect calls placed to the Remote Call Forwarding number, charges apply as specified in 5.15.3 below, for calls forwarded, regardless of whether or not such calls are accepted as collect at the terminating telephone number.

3.8.3 Rates

	Non Recurring Charge	Month To Month	1Yr.	2Yr.	3Yr.	5Yr.	
Remote Call Forwarding	\$9.50	\$45.25	\$44.25	\$43.25	\$42.75	\$36.00	(I)-(I)

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.9 Uniform Call Distribution

3.9.1 Description

Uniform Call Distribution Service provides for the uniform distribution of incoming calls in order of their arrival, to specified telephone lines.

3.9.2 Regulations

Uniform Call Distribution Service is offered for use with all types of telephone lines excluding lines of Centrex services, provided such telephone lines are arranged in a common multiline hunting group and served from compatible electronic type switching equipment.

3.9.3 Rates

	Non-Recurring Charge	Month-to-Month
Uniform Call Distribution Installation	\$250.00	\$10.00
Queue slots, each		\$4.00

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SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.10 Break Hunt/Stop Hunt Arrangement

3.10.1 Description

Break Hunt/Stop Hunt Arrangements are furnished to enable Customers to stop switching equipment from hunting beyond a designated line in an incoming rotary line group utilizing a control arrangement on the Customer's premises and a control channel between the network interface and the associated switching equipment located on the Company's premises.

3.10.2 Regulations

Break Hunt/Stop Hunt Arrangements are furnished only in connection with PBX trunks, individual lines, and Centrex lines, which are grouped together for incoming service. Customer is responsible for activation and deactivation of this service feature.

3.10.3 Rates

	Non- Recurrin g Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Break Hunt / Stop Hunt:	\$10.50	\$44.25	\$41.75	\$39.25	\$38.25	\$37.25

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SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.11 Ring Down Circuits

3.11.1 Description

A Ring Down Circuit is an originating only telephone line placed by a subscriber in a foreign location so as to be utilized by a service type of Customer. When subscriber provided equipment transmits an off hook indication to the Company's switching equipment, said switching equipment, via software, applies ringing to the subscriber's predetermined terminating number.

3.11.2. Regulations

Ring Down Circuits will be available to on-net Customers only, and the Customer must provide equipment that is capable of transmitting a signal to the Company's switching equipment.

Ring Down Circuits may be utilized for intra-state local calls, but toll charges will apply for transmissions not in the local calling area.

Customer will be responsible for two (2) access lines, either both dedicated or through an arrangement where one (1) access line could be an existing Basic Business line that would allow for originating and terminating service.

3.11.3 Rates

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
(Originating & terminating)	\$34.00	\$104.50	\$99.00	\$93.50	\$90.20	\$88.00
Dedicated (Originating Only)	\$17.00	\$52.25	\$49.50	\$46.75	45.10	\$44.00

SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.12 Announcement Circuits

3.12.1 Rates

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Announcement Circuits	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00	\$6.00



SECTION 3 – SUPPLEMENTARY SERVICES AND RATES (CONT'D.)

3.13 Distinctive Ring Service

3.13.1 Description

Allows Customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

3.13.2 Rates

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Distinctive Ring Service	\$5.00	\$5.20	\$5.20	\$5.20	\$5.20	\$5.20

## SECTION 4 – CENTREX SERVICES AND RATES

### 4.1 NetServe Centrex

#### 4.1.1 Description

NetServe Centrex is a Centrex service that provides the Customer with multiple individual voice upgrade telephone communications channels, each of which can be used to place or receive one call at a time. Custom Exchange Service Station Lines are provided for connection of Centrex-compatible, Customer-provided station sets to the public switched telecommunications network.

NetServe Centrex is furnished subject to the availability of facilities.

#### 4.1.2 General Regulations

A. NetServe Centrex is provided in combination with other Company-provided services.

B. Station Line Charges

NetServe Centrex Station Lines are charged on a monthly basis.

C. Usage Charges

Measured service rates in Section 13.3.1 apply.

D. Service includes Touch-Tone capability.

E. Pay-Per-Call Service Blocking

FiberNet Basic Exchange Service cannot be used to originate calls to Pay-Per-Call services (e.g.: 900 and 976). Calls to those numbers and other numbers used for caller paid information services will be blocked by the Company unless a written request to remove blocking is attached to the Service Order.

## SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

### 4.1 NetServe Centrex, (Cont'd.)

#### 4.1.3 System Features

##### A. Standard System Features

The following call processing features are standard in NetServe Centrex and are provided under control of the common equipment of the central office switching system.

**Touch Tone:** Provides for the origination of calls by means of instruments equipped for tone-type address signaling over special central office facilities.

**Full Network Access (Squared System):** There is no pre-defined limit on the number of exchange access or intercom calls active at any one time.

**Direct Inward Dialing:** Arrangement, which allows an incoming call to reach a CES station without attendant assistance.

**Individual Dialing Plan:** Provides the ability to interpret dialed digits according to Customer specific dialing sequences.

**Intercom Dialing:** Permits the Customer to dial an access code to reach another CES station without having to dial 7 digits.

##### Full, Semi, Un-restricted Stations

Fully Restricted:	Allows only station-to-station (intercom) calling capabilities.
Semi-Restricted:	Allows access to the exchange network only for local calling.
Unrestricted:	Allows access to the exchange network, the toll network or any service accessible by dialing.

**Access Treatment Screening:** Stations can be individually allowed or disallowed access to system features.

**Attendant Capabilities :** Attendants may be designated to handle incoming, internal, and other call types with various special telephone consoles.

**Centralized Attendant Services:** For multi-location Customers, the attendants can be located in only one location.

SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

4.1 NetServe Centrex, (Cont'd.)

4.1.3 System Features, (Cont'd.)

A. Standard System Features, (Cont'd.)

**Flexible Night Service:** Provides the ability to forward each listed directory number to a unique Customer changeable night directory number.

**Call Forward:** Allows a station line to have incoming calls forwarded to another line within the system or to telephone numbers outside the system.

**Call Forward Busy:** Allows for the automatic routing of incoming calls to a preselected station line when the called station line is busy.

**Call Forward No Answer:** Allows for the automatic routing of incoming calls to a preselected station line when the called telephone does not answer within a predetermined number of rings.

**Call Waiting/Cancel Call Waiting:** Provides a tone signal to indicate to a user already engaged in a telephone call that a second caller is attempting to dial in. Cancel Call Waiting allows for disabling of Call Waiting for the duration of an outgoing telephone call.

**3-Way Conference Calling:** Allows the station user to place an existing call on hold and dial the telephone number of a third-party, and then connect all parties.

**Speed Dial 8:** Allows a user to dial an abbreviated code to originate a call to any of 8 programmed telephone numbers.

## SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

### 4.1 NetServe Centrex, (Cont'd.)

#### 4.1.3 System Features, (Cont'd.)

##### B. Centrex Value Package

Ultra Call Forward: Combines call forwarding with remote access capability.

System Speed Calling (30): Allows a user to dial a two-digit code to originate a call to any of 30 programmed telephone numbers.

Auto Recall: Automatically redials the last incoming call.

Individual Access Screening: Each station is assigned its own access treatment code for call screening.

Auto Call Back: Allows a station user who encounters a busy condition when calling another station to be automatically notified when the station becomes idle.

Caller ID with Name: Provides the station user with the telephone number of the calling party before answering the phone.

Call Trace: Allows the station user to dial a code to automatically request a record of the caller's origination telephone number, the date and time of the call. The information is disclosed only to a law enforcement agency for investigation.

##### C. Centrex Premium Bundle

Selective Call Acceptance: Allows the Customer to create a list of telephone numbers from which the Customer is willing to accept calls. List parameter is 31.

Selective Call Rejection: Allows the Customer to create a list of telephone numbers from which the Customer does not wish to receive calls. Calls from telephone numbers on the list receive an announcement that Customer is not receiving calls at this time. List parameter is 16.

Select Forward: Allows the Customer to create a list of —selectedl telephone numbers that the Customer wants to be forwarded to another number. Calls from the list will then be forwarded to the number designated. List parameter is 16.

Selective Distinctive Ring: Differentiates incoming calls by signaling the Customer with a distinctive ringing pattern.

SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

4.1 NetServe Centrex, (Cont'd.)

4.1.4 Off Premise Extension

Off-Premises Extension (OPX) Service provides a Business Customer with a telephone located in a different office or building from the main telephone system. The OPX is connected to the main system via a dedicated line. All capabilities of the main system are available on the OPX.

SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

4.1 NetServe Centrex, (Cont'd.)

4.1.5 Rates

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.	
Standard System							
Measured Service	\$17.00	\$52.65	\$51.36	\$50.08	\$49.30	\$48.95	(I)-(I)
Flat Service	\$17.00	\$69.00	\$66.00	\$66.00	\$63.00	\$63.00	(I)-(I)

Includes: Touch Tone

Full Network Access  
 Direct Inward Dialing  
 Individual Dialing Plan  
 Intercom Dialing  
 Full, Semi, Un-Restricted Stations

Access Treatment Screening  
 Attendant Capabilities  
 Centralized Attendant Services  
 Flexible Night Service  
 Call Forward  
 Call Forward Busy/  
 No Answer  
 Call Waiting/Cancel Call Waiting

3 Way Conference Calling  
 Speed Dial 8

Per Minute Rate

Access Areas: A	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
B	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02	\$0.02
C	\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	\$0.03
D	\$0.03	\$0.03	\$0.03	\$0.03	\$0.03	\$0.03

Off Premise Extension

Measured	\$17.00	\$23.00	\$22.05	\$20.80	\$20.10	\$19.00
Flat	\$17.00	\$52.25	\$49.50	\$46.75	\$45.10	\$44.00

SECTION 4 – CENTREX SERVICES AND RATES, (CONT'D.)

4.1 NetServe Centrex, (Cont'd.)

4.1.5 Rates, (Cont'd.)

	Non- Recurring Charge	Month To Month	1 Yr.	2 Yr.	3 Yr.	5 Yr.
Centrex Value Package		\$13.15	\$13.15	\$13.15	\$13.15	\$13.15
Includes:						
Ultra Call Forward						
System Speed Calling (30)						
Auto Recall						
Individual Access Screening						
Auto Call Back						
Caller ID with Name						
Call Trace						
One Feature		\$7.00	\$7.00	\$7.00	\$7.00	\$7.00
Centrex Premium Bundle		\$9.35	\$9.35	\$9.35	\$9.35	\$9.35
Includes:						
Selective Call Acceptance						
Selective Call Rejection						
Selective Call Forward						
Selective Distinctive Ring						
One Feature		\$3.00	\$3.00	\$3.00	\$3.00	\$3.00



## SECTION 5 – TOLL SERVICES AND RATES

### 5.1 General

Intrastate toll service is available only to Customer's of the Company's local exchange services.

### 5.2 Flat Rate Outbound Service

Flat Rate Outbound Service is a direct dial outbound service. Rates are not time-of-day or distance sensitive. Calls are billed in six (6) second increments, with an initial period for billing purposes of six (6) seconds.

	Rate Per Minute
Through facilities-based local exchange service	\$0.085

### 5.3 Flat Rate Inbound Service

Flat Rate Switched Toll Free service is an inbound calling service (e.g., 800/888/877). Calls are billed in six (6) second increments with an initial period for billing purposes of six (6) seconds. Rates are not time-of-day or distance sensitive. Calls originate from any intrastate location over a toll free number and terminate to a Customer-provided residential or business switched access line. Call charges are billed to the Subscriber rather than to the originating caller.

	Rate Per Minute
Through facilities-based local exchange service	\$0.085

SECTION 5 – TOLL SERVICES AND RATES, (CONT'D.)

5.4 Travel Card Service

Travel Card Service is available to Customers for placing calls while away from home or office. Calls require personal identification number. Calls may originate from standard residential, business or pay telephone access lines and may terminate to any interstate or intrastate location. Calls are billed in six (6) second increments with an initial period for billing purposes of thirty (30) seconds.

Rate per minute:	\$0.25
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5.5 Flat Rate Dedicated Outbound Service

Flat Rate Dedicated Outbound Service is an Intrastate service designed primarily for business Customers. Calls are billed in six (6) second increments with a six (6) second minimum billing period. Calls originate from Customer-provided dedicated access lines.

Per Minute Rate	\$0.085
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5.6 Flat Rate Dedicated Inbound Service

Flat Rate Dedicated Inbound Service is available to Customers for incoming calls. Calls originate from any interstate or intrastate location over a toll free telephone number (e.g., 800.888) and terminate to a Customer-provided dedicated access line. Call charges are billed to the Subscriber rather than to the originating caller. Calls are billed in six (6) second increments with an initial billing period of six (6) seconds.

Per Minute Rate	\$0.085
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## SECTION 6 –PRIVATE LINE SERVICES

### 6.1 General

The Company provides Private Line Service to Customers with transmission speeds ranging from 64Kbps to 274.176 Mbps. Private Line Services are offered on a point-to-point basis. Each Private line Service is dedicated to the Customer and the entire usable bandwidth for each service is available to the Customer for their exclusive use.

### 6.2 Application of Rates

#### 6.2.1 Recurring Charges

Recurring charges for Private Line Services vary based on the capacity of service, the distance of service, the term plan selected and the monthly revenue commitment made by the Customer. Unless otherwise stated in the service description, Private Line Service recurring charges are applied on a circuit basis, per DS0 equivalent. A minimum circuit charge applies which varies by circuit bandwidth.

#### 6.2.2 Nonrecurring Charges

Non-Recurring Charges are one-time only charges and may be waived for certain promotions and under the specific terms of individually negotiated contract services.

### 6.3 Pass-Through Charges

All charges incurred by the Company on the Customer's behalf from any Local Exchange Carrier, Competitive Access Provider or Competitive Local Exchange Provider will be directly passed on to the Customer. Cross-connect Charges apply to Company facilities that are connected by the Company to other carriers or Customer interconnect/collation facility within the same Point of Presence.

## SECTION 6 –PRIVATE LINE SERVICES, (CONT'D.)

### 6.4 Service Descriptions

Private Line Service allows the Customer to connect two locations with private dedicated service at one of a number of transmission speeds.

#### 6.4.1 DS0 Service

DS0 Service is a dedicated digital channel with line speeds of 64 Kbps.

#### 6.4.2 1.544 Service (DS1)

1.544 Service, also known as DS1 Service, is a dedicated, high capacity channel with a line speed of 1.544 Mbps. DS1 Service has the equivalent capacity of 24 Voice Grade services or 24 DS0 services.

#### 6.4.3 3.152 Service

3.152 Service is a dedicated high capacity channel with a line speed of 3.152 Mbps.

#### 6.4.4 6.132 Service

6.132 Service is a dedicated high capacity channel with a line speed of 6.132 Mbps.

#### 6.4.5 44.736 Service (DS3)

44.736 Service, also known as DS3 Service, is a dedicated, high capacity channel with a line speed of 44.736 Mbps. DS3 Service has the equivalent capacity of 28 DS1 Services at 1.544 Mbps or 672 voice Grade Services at 56/64 Kbps.

#### 6.4.6 274.176 Service

274.176 Service is a dedicated high capacity channel with a line speed of 274.176 Mbps.

## SECTION 7 - SPECIAL ARRANGEMENTS

### 7.1 Individual Case Basis (ICB) Arrangements

Arrangements will be developed on a case by case basis in response to a bona fide special request from a Customer or prospective Customer to develop a competitive bid for a service not generally offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a nondiscriminatory basis.

ICB will be filed with the Docketing Division of the Commission for approval.